# With a Guardsman Service Plan you can keep your new furniture looking as good as new!

#### WHAT IS A GUARDSMAN SERVICE PLAN?



The Guardsman Service Plan is a 5 year care plan for your new furniture. It takes care of stains, such as a split cup of coffee, or cosmetic damage, such as a scuff from a sharp object.

### **HOW DOES IT WORK?**



5 year service plan for stains or cosmetic damage



Simply report the damage as soon as it happens by calling our customer support team on 0185 080 4028 and let us take care of the rest.



Our talented technicians will be on hand to remove the stain or repair the damage.



If we can't fix the damage, we will replace the affected part or individual item.





## THE SERVICE PLAN INCLUDES\*:

- ✓ Stains, such as a spilt cup of tea
- ✓ Stains such as dye transferred eg. from jeans
- ✓ Cosmetic damage, such as rips, tears and burns
- ✓ Damage such as scratches and scuffs

If you are purchasing recliner furniture, you can also purchase an additional recliner and headrest mechanism plan which includes:

- ✓ Breaking or bending of the recliner or headrest mechanisms
- Reclining motor
- ✓ Cabling and transformer
- ✓ Handle or switch

## Some damage isn't included in the service plan:

- Damage to the structure of your furniture (apart from the recliner if included in the plan)
- General wear and tear of the item
- Odours



It is important to note that this is a care plan, not a guarantee, or an insurance policy.

THE THOUSE



\*Exclusions apply. For full T&Cs, visit: www.guardsmaneurope.eu/service-plan